Rimses is RealDolmen’s Computerized Maintenance Management System: a flexible, straightforward and, above all, user-friendly system, developed on the basis of best practices validated by many customers.

Rimses converts maintenance data into valuable information to support your maintenance strategy. Its unique modular set-up lays the basis for each maintenance plan and allows it to anticipate the specific needs of each company and industry.

Moreover, Rimses is a very complete package which can easily be integrated into other company systems. It is suitable for internal maintenance departments, but it also supports the specific needs of service companies.

**Maintenance Man or Maintenance Manager?**

Even in difficult times, good maintenance managers stand out. They do not undergo facts as such, but take the required initiatives to turn maintenance into a business on its own. A business which contributes to the realization of the company’s objectives.

**Asset Life Cycle Management**

Good Asset Management is more than just disposing of a good maintenance scheme. Good Asset Management starts with the planning of the acquisition and includes engineering, installation, maintenance, optimization, and eventually demolition or sale.

No single stage exists individually. Each stage of the life cycle of an asset is mainly determined by previous stages and has a significant influence on the following life cycle stages. That is why we offer Asset Life Cycle management.

The lack of a good Asset Management Strategy not only costs money, but can also lead to lower productivity, increasing production losses, deteriorating customer relations, turnover losses, insurance claims, more Work-In-Progress, shorter lifespan of your equipment and reduced safety for employees.
No matter the maintenance and logistics management concept used in your organization, Rimses contributes to the efficient and effective realization of your objectives:

**Improving the maintenance productivity**
With Rimses, you will not lose any work requests or waste any time because all requests are immediately recorded in the system. The planner can prepare a budget for the expected costs of material and manpower. Analysis of the actual achievement allows you to investigate and adjust deviations. By following up all activities, you will succeed in reducing the share of corrective maintenance while increasing the share of preventive maintenance. With a failure analysis, you can take specific action to avoid particular failures. In short, with Rimses as maintenance package, you can improve the productivity and service, which will result in a general improvement of your company's efficiency.

**Reducing downtime**
Rimses ensures that you can plan your maintenance activities in time and reduce the downtime of your machinery to a minimum. With conditional maintenance you constantly keep a finger on the pulse, allowing you to respond quickly when a measurement in Rimses generates an alarm. Planning preventive maintenance sessions significantly reduces failures. With checklists the technicians can combine all tasks during their round, ranging from lubrication, and preventive tasks to registering measurements.

**Rimses: a clear view on your maintenance!**

**Monitoring and reducing maintenance costs**
Once all information is entered in the system, you can follow up the cost per asset, per period and per type of work. Rimses Analyzer allows you to compare at regular intervals the costs with the budget for consumables, hours worked and services by external parties. This allows you to adjust costs without compromising on services to production.

**Stock optimization**
Rimses replenishment management ensures that critical parts are always in stock. But too much stock involves high costs, therefore, the extensive purchase management component ensures an efficient replenishment of stocks. The possibility to buy non-critical components from your supplier's catalog, allows you to have these parts available quickly, while simultaneously reducing administration costs.

Rimses is the tool par excellence for efficient maintenance managers or technical purchasers and has been implemented across Europe and even beyond.

The system is used in several sectors ranging from manufacturing, waste management, port industry, petrochemical industry to food and many other business branches.
Rimses: the flexible Enterprise Asset Management System
The package had **essential advantages:**

**Efficient**
Rimses owes its success to its customers. Users notify us of their new needs, not only as far as functionalities are concerned, but also during the roll-out through the different departments and sites, both nationwide and on an international level. We provide an easy, simple and quick implementation of Rimses for the different departments of your company, with a minimum of training and an efficient data transfer.

**Business-friendly**
The unique structure of the package allows the company to archive all historical data in a convenient and structured way. The valuable data can be translated into information which can be used by the different departments within your company. In addition, Rimses can be linked to default ERP Systems (MS Dynamics AX, SAP, JD Edwards, ...). You no longer have to choose between a fully integrated ERP solution or a best-of-breed maintenance or service solution.

**An overall view**
Rimses always starts from overview windows and inboxes, allowing you to perform a detailed search to find the requested details or to navigate to related information. Our aim: minimize labor by reducing the amount of program windows and manipulations. After all, you do not want to spend long hours behind your computer, do you? Did something escape your attention? Do not worry, Rimses will automatically and permanently check data critical to your company, and send you an alert when needed. This can even be done by e-mail.

**Flexibility**
Immediately after the installation, Rimses will offer you a complete and good working environment. You can instantly go to work thanks to the default windows and work flows which are based on many years of best practices. You can also opt to customize the package, taking into account your specific situation. Profiles, menus, windows, reports, work flows: all these components can be adapted to meet your company’s needs.

**User-friendly**
User-friendliness is not a subjective expression. On the contrary, user-friendliness refers to the sum of a number of clearly noticeable facts. Can the user work in his mother tongue? Have all windows been built in a consistent way? Are they working intuitively? Is the window free of meaningless codes? Does the program use the total resolution of your window? Is the interface free of all kinds of meaningless and minuscule icons? Can you easily browse from one window to another? Can you perform several tasks at the same time, without losing the thread of your thoughts? Is there any good help at your disposal? Does the package contain added functions which prove to be useful? Is the package well integrated with Microsoft® Windows® and Microsoft® Office? Only a software package taking the above into account will come across as a credible solution.

**Long-term Vision**
RealDolmen closely cooperates with all customers and also employs specialized EAM consultants, allowing us to quickly anticipate the new needs of the market and also support new functionalities and activities.

**Quick Return On Investment**
Clearly, your management wants to hear from you what the acquisition of Rimses will bring the company. And this is an appropriate question, as a good ROI (Return On Investment) is extremely important. Studies have shown that 90% of all investments in Asset Management Systems have delivered measurable results. In 60% of the cases, these results have been achieved in less than 2 years!

As far as security and environment are concerned, you will easily comply with the strict requirements. But be careful in order to achieve such results, you should implement the package correctly, and the implementation should fit in with a vision. However, do not worry. As our implementation teams will perfectly guide you through this process.
At a single glance, you can see which executor can be planned for this task.

Drag work orders from the overview to the planning table by using drag and drop.

Select the display mode of the planning table: daily or weekly basis.

With one click you can determine whether the colors on the planning table indicate the work type, discipline, priority or status.

Intuitive representation of tree diagram:
- Unlimited number of levels
- Use of icons to display the different parts
- Use of colors to indicate the status

Add an unlimited number of documents (plans, pictures, text,...).

Find the correct part with the help of a preview of a drawing or a plan.

Create work request and work orders directly from the tree structure.

Object (asset):
- In which asset is the part being used?
- Add technical specifications, which will allow you to perform a search based on these specifications.
- Which alternative parts can be used, should this part not be delivered anymore?

Perform load balancing for the work to be executed, compared to the available capacity.

Display forecasts for preventative maintenance.

Insert a list and graphical filters to select work orders.
Rimses provides carefully developed functionalities for the following domains:

- Asset management: installations, machines, ...
- Work process: work flow and maintenance planning (see diagrams below)
- Logbook
- Project management and planning
- Stock management: multi-warehouse, automatic replenishment, ...
- Interface with e-catalogs
- Purchase maintenance: downloading price lists in MS Excel, contract maintenance, ...
- Invoice registration
- Document management
- Quality control
- Budgeting
- Reservations for meeting rooms and infrastructure
- Holiday management

Rimses for service companies:

- Sales management
- Service contract management
- Call intake

### Work Process Work flow

- **Request**
  - Work request
  - Web request
  - Logbook

- **Work order preparation**

- **Regulations**
  - Technical
  - Environmental
  - Safety

- **To-Do list**

- **Planning**
  - Overview work orders
  - Graphic planning board

- **Estimation of material and manpower**

- **Work order termination**

- **Material registration**
  - Working hours registration
  - Order Follow-up

- **Information**
  - Budget and current costs
  - History

### Maintenance planning

<table>
<thead>
<tr>
<th>Graphic capacity planning</th>
<th>Preventive maintenance</th>
<th>Condition Based Monitoring</th>
<th>Project planning</th>
<th>Outsourced work</th>
</tr>
</thead>
<tbody>
<tr>
<td>Visualization: - available capacity - work orders - forecasts</td>
<td>- Checklist - Standard activities - Planned maintenance - Maintenance schemes - Clusters</td>
<td>- Measuring point management: - signals - work requests - work orders</td>
<td>- Budget management - Planning - Transfer to work orders - Option link to MS Project</td>
<td>Contracts: - follow-up renewal - logistic follow-up</td>
</tr>
</tbody>
</table>
eRimses
This web-based module allows requests to be created via the internet using a browser. These can range from work requests and material requests from the warehouse to material and service orders. Upon delivery, eRimses will send alerts to the user and allow him to follow the status of his request in a well-organized list.

Advantages:
- You can use the web to create work requests and request material and service requests.
- You can consult the requests which have already been created for your department.
- Status follow-up of your request. Dynamic modification of all statuses thanks to the integrated workflow.

Rimses Analyzer
Rimses Analyzer is a reporting tool which allows you to analyze how well you are performing your daily activities. All the information that you entered into Rimses can be used to analyze the costs and the functioning of your maintenance department. Rimses Analyzer proposes a series of Key Performance Indicators, allowing you to obtain correct answers from the system.

Which part do I play in achieving the company’s requirements? Are we mostly executing planned or unplanned activities? What is the top 10 list of encountered failures? Which service level do my suppliers guarantee?

Rimses Projects
Rimses offers project management, allowing you to assess the financial feasibility of your project before the actual execution starts. If you get a green light for the execution of the project, you have already paved the way for the work orders to be executed. During execution, you can follow up the budgets and adjust them when needed. The option MS Project allows you to synchronize with MS Project.

Advantages:
- Predefined MS Project template with Rimses data.
- Use the planning features of MS Project.
Rimses Mobile
Mobility is becoming increasingly important, and this is no different in the maintenance business. More and more people use mobile devices to coordinate maintenance works. The mobile worker wants to have information about an installation and the works to be performed, as well as to be able to register the results and execution of the works on-site.

Rimses Mobile allows you to work off-line, and as soon as a data connection is available, the data will be synchronized with the central system.

Rimses Interface
To allow interfacing with other applications such as ERP applications (MS Dynamics AX, SAP, JD Edwards...) and financial applications, Rimses provides a standard interface which uses a mapping component, ensuring that the data exchange formats are geared to one another. The standard interface uses the XML format and Web service channel.

E-catalog
With Rimses an OCI (Open catalog Interface) can be set up for all suppliers offering an e-catalog to their customers. The interface strongly simplifies the purchase process for a logistic user, because the order for these MRO articles can be placed directly with the supplier via Rimses, while keeping item data, up-to-date prices and technical information available at all time.

The order is uploaded from the e-catalog to the Rimses package. Because this item file is kept up-to-date by the supplier, the customer’s administration cost is strongly reduced.

Developing a good maintenance strategy pays off. World-class companies achieve higher machine returns while spending less on maintenance. Not only cost cuts, but above all a consistent and sustained implementation of correct maintenance philosophies, methodologies and tools will bring improvement. Only this way, you will increase your productivity.

Good Asset Management costs less
Rimses fits within the complete range of products and services RealDolmen offers in the field of EAM and Service Management. A software tool never stands alone. On the contrary, it has to fit within a strategy. You want to move towards pro-active or even strategic maintenance? We scan your initial situation by performing a quick scan or assessment, or determine when you will recover the costs of your investments by means of a preliminary study. We analyze your working methods and propose a business process re-engineering if needed. We keep you informed about the possibilities of introducing best practices, and you can also rely on our skilled people and our software solutions during the implementation of philosophies such as RCM (Reliability Centred Maintenance), TPM (Total Productive Maintenance) or for the creation of your OEE reports (Overall Equipment Effectiveness).

It is usually not enough to combine good methodology with good tools for your projects. The human dimension should not be forgotten. That is why RealDolmen will also lead you through the human aspect of the change process.

RealDolmen provides extensive services to make a real success of the Rimses implementation.

We offer following services:

- **Project management**
- **EAM consultancy for advice about the maintenance strategy**
  Our EAM consultants have extended expertise in the field of maintenance management complemented with an extended experience in process and system optimization.
- **Implementation assistance**
  We have experienced implementation teams at your disposal.
- **Technical installation**
  Our technical experts can help you to determine the desired infrastructure and execute the total installation.
- **Training**
  We provide tailor-made trainings for your implementation and organize update trainings.
- **Maintenance after first use of the software**
- **Helpdesk**
  Our customer service is at your disposal for all your questions and remarks via website or over the telephone.
Why choose RealDolmen?

RealDolmen is an independent single source supplier offering you not only Rimses Services, but also support throughout the wide range of ICT services, thus covering the total ICT lifecycle.

RealDolmen offers integrated solutions in the field of infrastructure, communication and applications.

RealDolmen employees have a comprehensive and up-to-date knowledge in various functional and technological solution domains.

They are in line with the newest technologies and are specialized in a number of high-tech domains. RealDolmen also offers sector-specific IT solutions.

RealDolmen has competence centers for all major infrastructure solutions and software suppliers, and as it is not exclusively bound to software providers, it can always offer the most efficient solution.

Our different sites, in Belgium and abroad, allow us to provide international support.

Choosing RealDolmen is choosing for:

- an independent single-source supplier of the total ICT offer covering the complete life-cycle, including infrastructure, communication and applications.
- wide expertise in various solution domains and sectors
- an ICT-partner with over 10,000 man-years of experience
- a wide portfolio of ICT skills in infrastructure and software solutions: Microsoft, Java, Oracle, Web services, XML, ...
- a strong network of partners: IBM, Microsoft, Oracle, Autodesk, HP, Adobe, Citrix, Dell, Cisco, Symantec, VMware, NetApp, Redhat, NEC, Informatica, Lenovo, …