

# GENERAL TERMS AND CONDITIONS FOR VISITORS

## 1. Organizing company

EASYFAIRS IBERIA S.L.U., domiciled in Calle General Moscardó 27, 2º B, 28020, Madrid, with Tax I.D. number B-85454700 (hereinafter, the “Organizer”) is the company organizing the event (the “Event”).

## 2. General information

Users wishing to attend the Event (hereinafter, the “Visitors”) may do so by registering on this Website and completing the relevant registration form.

The registration of Visitors and the confirmation of their attendance to the Event will be considered valid for all purposes as of the moment when the Organizer delivers the relevant confirmation to the Visitor by email. Said confirmation email will be sent within 24 hours as of request.

Said confirmation email will include a link to the present General Terms and Conditions, thus enabling Visitors who have purchased their ticket to consult this text. If you have any queries regarding the purchase of tickets, please contact the Organizer on [iberia@easyfairs.com](mailto:iberia@easyfairs.com).

The price of tickets, as well as any other information regarding conditions required to enter the Event, will be posted on the Website at the time of purchase.

## 3. Data protection

The Organizer fulfills all privacy requirements set forth by applicable regulations. You may consult the Organizer’s Privacy Policy in the following [URL](#).

## 4. Conduct expected from Visitors

Visitors undertake to behave in a lawful, diligent, honest and adequate manner throughout the Event, in accordance with the principles of good faith and with due respect at all times for Collaborators, Speakers, Exhibitors, Sponsors and the rest of Visitors.

Furthermore, Visitors agree to behave properly and with due care for the premises where the Event is held.

## 5. Responsibilities

The Organizer may not be held responsible for any errors and/or omissions, and reserves the right to modify the information, specifications and description of the services listed.

The Organizer undertakes to correct any errors and/or omissions as soon as possible after being informed of their existence.

The Organizer may not be held responsible for any damages, fires, thefts, etc. which may affect the Visitors and/or any materials or goods of the Visitors while on the premises where the Event is held.

The Organizer and its managers, representatives and/or personnel may not be held responsible for any damages, whatever their nature, arising from the damage to or loss of products, from damages caused by the malfunctioning of the technical installations of the premises of the Event or by any other defects in said premises or areas connected thereto, and/or from any other damages in goods and/or personal injuries.

#### **6. Terms and conditions applicable to the purchase of tickets and cancellation and/or reimbursement policy**

- Any actual or attempted illegal resale of tickets shall constitute sufficient ground for the cancellation of said tickets, without the holder being entitled to any compensation whatsoever.
- Tickets may be used neither for advertising, commercial or promotional purposes nor for games, contests or gambling activities without the express and reliable authorization of the Organizer.
- The Organizer may change the date and/or place of the Event for organizational, technical or other justifiable reasons. The Organizer undertakes to communicate any such changes to the Visitors as soon as possible in order to reduce any inconveniences. Said communication will be made to the Visitor at the email address written on the registration form.
- Changes and ticket returns shall only be accepted in the event of cancellation of the Event.
- The impossibility to attend the Event or any mistakes made when purchasing the tickets (for instance, writing your email address incorrectly during the purchase process) are not grounds for reimbursement of the ticket price.
- Under article 103.I of Royal Legislative Decree 1/2007, of 16 November, which approved the consolidated text of the General Law for the Protection of Consumers and Users and other complementary laws, Visitors may not exercise their right of withdrawal from ticket purchases.

#### **7. Right of admission**

Visitors must show their tickets in order to enter the Event.

The Organizer reserves the right to refuse admission to the Event to persons who do not have a ticket and/or do not abide by the rules of conduct contemplated in these General Terms and Conditions.

#### **8. Assignment of image rights of the Visitors**

By accepting these General Terms and Conditions, the Visitor assigns to the Organizer a license to use its personal image on the Organizer's web pages and social networks, as well as in press releases, with promotional and advertising purposes.

Said license includes the right to reproduce, distribute, communicate publicly, make available and transform the photographs made by the Organizer during the Event in any format or

medium online or offline, including, without limitation, the Internet, social networks, photographs, videos, computer programs, drawings, publications and electronic media.

The Visitor hereby grants this worldwide license to the Organizer free of charge, for the maximum period permitted and without any restrictions and/or reservations whatsoever.

By accepting these General Terms and Conditions, Visitors hold the Organizer harmless against any liabilities for damages connected with the use of their image.

Under the provisions of Organic Law 1/1982, on the civil protection of the right to honor, family privacy and personal image, the consent granted by accepting these General Terms and Conditions may be revoked at any time.

### **9. Links to websites**

The Website may include links to websites of third-party companies and entities.

The Organizer may not be held responsible for the way in which said companies deal with privacy and personal data protection. Therefore, we recommend that you read the privacy policy statements included on web pages not owned by the Organizer for more information about personal data use, processing and protection, as the terms and conditions offered on said pages may differ from those offered by the Organizer.

Furthermore, the Organizer will accept no responsibility for the content, information and/or services which may appear on said web pages, as such content, information and/or services shall be deemed to have been offered by the Organizer exclusively for information purposes.

### **10. Amendments**

The information appearing on the Website is current as of the date of its most recent update. The Organizer reserves the right to make any modifications as it may think fit to the present General Terms and Conditions, in which case it shall inform the Visitors. Said modifications shall be valid as of the time of publication thereof on the Website.

### **11. Language**

The Organizer may translate these General Terms and Conditions, its Privacy Policy and/or any other operational rules or policies published on the Website. In the event of conflict, the Spanish version shall prevail.

### **12. Applicable law and jurisdiction**

These General Terms and Conditions are subject to Spanish law. Any controversy as to the interpretation, performance and/or validity of the present General Terms and Conditions shall be submitted to the Courts and Tribunals of the place of residence of the Visitor.

Under the provisions of Regulation (EU) n° 524/2013 of the European Parliament and of the Council of 21 May 2013, on online dispute resolution for consumer disputes, the Organizer informs you also that, in the event of conflict, Visitors resident in the European Union may resort to the "Online Dispute Resolution Platform" developed by the European Commission in order to find an out-of-court solution to any dispute resulting from the provision of services by the Organizer.

You may access the “Online Dispute Resolution Platform” through the following link:  
<http://ec.europa.eu/consumers/odr/>

In any event, the Organizer hereby informs Visitors of the availability of a complaint form which may be used to file any claims or complaints in connection with the services provided by the Organizer.